

## **HEALTH, SAFETY, ENVIRONMENT & QUALITY POLICY**

The Port of Tyne is committed to achieving a zero harm culture. Our colleagues and partners are our most important asset and as such, we support their health and wellbeing, provide appropriate training, communicate regular updates and consult with them.

We protect the environment by minimising the environmental impact of our port, improving our energy efficiency and minimising our carbon footprint in line with our Tyne 2050 goals. We deliver high quality services to our customers and strive to ensure that all cargoes are loaded and unloaded in a safe manner.

## **PEOPLE**

- Commit to achieving zero harm.
- Empower colleagues to stop the job if they believe themselves, others or the environment is at risk of harm.
- Provide leadership, support and guidance to our colleagues and partners.
- Ensure that all colleagues have the correct competencies to perform their role.
- Encourage colleagues to participate in the continual improvement of HSEQ performance.
- Eliminate hazards and reduce OH&S risks by communicating and consulting with our colleagues and partners.
- We will hold ourselves, colleagues and partners accountable for compliance with our standards, all relevant HSEQ legislation and other requirements.
- Commit to consistent, excellent service that meets customer requirements.

## **PLANET**

Protect the environment, prevent pollution, improve our energy efficiency and minimise our carbon footprint

## **PROCESSES**

- Commit to continual improvement of the management system through monitoring and performance reviews, aligned with our Tyne 2050 objectives.
- Ensure that business risks are analysed and mitigated so they do not compromise the level of service or performance.
- Ensure that all incidents are thoroughly investigated in a timely fashion to identify causes and implement corrective measures to prevent reoccurrence.
- Make safe arrangements for the use, handling, storage and transportation of articles and substances.
- Maintain plant and equipment to the required standard.
- Deliver cost effective solutions to required quality standards to ensure a long-term and robust relationship with partners.

The Port shall achieve its policy commitments by working in accordance with the requirements of the standards to which it subscribes; ISPO, ISO 9001, ISO 14001, and ISO 45001.

This policy will be communicated to all relevant partners to encourage feedback and engagement. Our HSEQ commitments will contribute to fulfilling the organisations mission, vision and values.

Matthew Beeton
Chief Executive Officer