

**Health, Safety, Security, Environment and Quality Policy**

The Port of Tyne seeks excellence in every aspect of its business and is committed to achieving a zero harm culture. Our people are our most important asset and as such, we support their health and wellbeing, provide appropriate training, communicate regular updates and consult with them. We protect the environment by minimising the environmental impact of our operations, improving our energy efficiency and minimising our carbon footprint. We deliver high quality services to our customers and ensure that bulk cargoes are loaded and unloaded in a safe manner.

**We shall:**

Commit to achieving a zero harm safety culture and protect the environment	Provide leadership and guidance to our employees, contractors and other stakeholders	Empower employees to stop the job if they believe themselves, others or the environment is at risk of harm
Ensure that all employees have the correct competencies to perform their role	Maintain plant and equipment to a high standard  Eliminate hazards and reduce OH&S risks	Ensure that all incidents are thoroughly investigated to identify causes and implement corrective measures to prevent reoccurrence
Comply with all relevant Health, Safety, Security, Environment and Quality legislation and other requirements	Make safe arrangements for the use, handling, storage and transportation of articles and substances	Prevent pollution, apply the waste hierarchy, improve our energy efficiency and minimise our carbon footprint
Commit to continual improvement of the management system through monitoring and performance reviews, aligned with our annual targets and objectives	Encourage employees to participate in the continual improvement of HSSEQ performance.	Commit to consistent, excellent service that meets customer requirements
Ensure that business risks are analysed and mitigated so they do not compromise the level of service or performance.	Always deliver cost effective solutions to required quality standards to ensure a long-term and robust customer relationship	Ensure our compliance with customers and authorities requirements, including ISPS and industry security standards.

The Port will achieve its policy commitments by working in accordance with the requirements of the standards to which it subscribes - ISPO, ISO 9001, ISO 14001, and ISO 45001.

This policy will be communicated to all relevant stakeholders to encourage feedback and engagement. Our HSSEQ commitments will contribute to fulfilling the organisation's mission, vision and values.



**Matthew Beeton**  
**Chief Executive Officer**